

COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF TELECOMMUNICATIONS AND ENERGY

FIRST SET OF INFORMATION REQUESTS TO COLONIAL GAS COMPANY
D/B/A
KEYSPAN ENERGY DELIVERY NEW ENGLAND

D.T.E. 04-86

Respondent: Jennifer Bedard

Information Request: 1-10

- Q. Refer to Exhs. 1 through 9 of the Company's filing. Discuss whether there have been any problems with the proper installation and maintenance of the Company's DSM measures to date, and the steps that Colonial has taken to address these problems. How will any such problems affect the energy savings estimates presented in this filing?
- A. At the time these programs were offered, a Quality Control ("QC") inspection was required and the inspection occurred after the installation of measures. The QC Inspector would insure that all measures were installed properly and according to program guidelines. If a measure was found to be installed incorrectly, the installation contractor would be called back to correctly install the measure. Any such past activity does not affect the energy savings estimates presented in this filing.